



A message to our patients about COVID-19 Coronavirus

Fitzgibbon Hospital Community Cancer Center is open and operating under normal business hours to continue caring for our patients.

If you have a scheduled appointment at the Cancer Center, we ask that you please call us if you are experiencing symptoms such as fever, cough, congestion, sore throat, runny nose or shortness of breath. Below are frequently asked questions related to COVID-19 as it relates to our patients and community. We are updating this page as more information becomes available.

Are patients screened for respiratory symptoms?

Yes, all patients are being screened for symptoms of respiratory illness during their confirmation call and at our reception desk. The following questions will be asked of all patients and visitors:

Have you or someone you have had close contact with

- Traveled by air within the past 14 days? (If so, where?)
- Experienced a temperature of 100.4F or greater?
- Had a cough or shortness of breath?

What should I do if I have cold or flu symptoms?

If you have active symptoms such as fever, cough or shortness of breath, or other respiratory symptoms including congestion or runny nose, please call our office. Our nurses assess your symptoms, speak with your physician and provide direction for further action.

Can I bring children and family members/caregivers to my appointment(s)?

Please avoid bringing anyone under 18 years old into the clinic. We also ask that you bring only one or two additional persons to your appointment(s). Please ask any visitors who are sick to stay at home.

Should I wear a mask in the clinic?

You should wear a mask in the clinic only if directed to do so by staff. According to the Centers for Disease Control and Prevention, masks are intended to prevent patients who are showing symptoms from spreading disease to others.

Is the Cancer Center testing patients for COVID-19?

Testing will be addressed on a case-to-case basis as directed by Fitzgibbon Hospital and county health department.



Should I be worried about getting infected with COVID-19 at my visit to the Cancer Center?

It is our goal to continue to provide excellent patient care while doing what we can to limit exposure to communicable illnesses. That is why we ask that those of you with symptoms call us prior to traveling to our clinic so we can assess your current healthcare needs. We ask that under no circumstance should friends or family members with fever, cough, or shortness of breath or other respiratory symptoms, including congestion or runny nose, enter our clinic.

Is there anything I can do to keep myself, my family and friends safe?

The most important steps to take, as recommended by the Centers for Disease Control (CDC), are the same as for every cold and flu season:

- Stay home when you are sick.
- Practice good hand hygiene and cough and sneeze etiquette.
- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Plan how you will take care of sick family members. Make plans for childcare if you are sick or if your child is sick. Have a thermometer at home so you can check for fever if you or a loved one feels ill.
- Try to get a few extra months' worth of your prescription medications, if possible.
- Stay informed – check the CDC site regularly for new updates.