



# DISCRIMINATION IN PLACES OF PUBLIC ACCOMMODATION IS PROHIBITED



## TAKE ACTION FILE A COMPLAINT

If you believe you have been discriminated against in regard to a place of public accommodation, you may contact us about filing a complaint of discrimination using the information below.

*Note: complaints must be filed within 180 days of the alleged discrimination.*

### CONTACT US

#### MISSOURI COMMISSION ON HUMAN RIGHTS

Email: [mchr@labor.mo.gov](mailto:mchr@labor.mo.gov)

421 East Dunklin Street  
P.O. Box 1129  
Jefferson City, MO 65102-1129  
573-751-3325

Toll-free Discrimination Complaint Hotline: 877-781-4236

TDD/TTY: 800-735-2966

Relay Missouri: 711

The statutory purpose of the Missouri Commission on Human Rights is to prevent and eliminate discrimination based on protected categories under the Missouri Human Rights Act (Act) in employment, housing, and places of public accommodations through education and the enforcement of the Act.

*The Missouri Commission on Human Rights is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.*

The Missouri Human Rights Act makes it illegal for places of public accommodation to deny access to or treat someone unequally because of an individual's race, color, religion, national origin, ancestry, sex, or disability.

Places of public accommodation include places or businesses offering or holding out to the general public goods, services, privileges, facilities, advantages, or accommodations for the peace, comfort, health, welfare, and safety of the general public or such public places providing food, shelter, recreation, and amusement. - Section 213.010(15), RSMo.

#### PLACES OF PUBLIC ACCOMMODATIONS INCLUDE BUT ARE NOT LIMITED TO:

- Restaurants
- Bars
- Retail
- Movie Theaters
- Gas Stations
- Schools
- Sports Stadiums
- Hotels/Motels
- State, County, or City Facilities

#### DISCRIMINATORY PRACTICES PROHIBITED BY THE MISSOURI HUMAN RIGHTS ACT INCLUDE:

- Refusing to provide service.
- Being inaccessible to a person with a disability.
- Setting different terms or conditions for services or facilities.
- Failing to reasonably accommodate an individual's disability to allow the individual to use and enjoy the place of public accommodation.
- If parking is provided, failing to provide adequate accessible parking spaces.
- If a public restroom is provided, failing to provide an accessible public restroom.
- Failing to provide an accessible entrance.

